

Privacy Statement

Please read the present Privacy Statement ("Privacy Statement") carefully. In this Privacy Statement the way in which Direct Trade Service B.V. ("DTS") collects and uses personal data of website users, customers, applicants and suppliers is set forth. All information that you provide to us or that DTS processes will be handled strictly confidentially by DTS and the processing of that data will comply with applicable laws and regulations. Please refer to this website regularly, as the content of this website and the Privacy Statement are updated regularly.

Website

This website, www.mydos.nl (hereafter: "Website"), is owned by DTS, located at Hoofdveste 2 (3992 DG and with chamber of commerce number: 68560036), Houten in the Netherlands. If you wish to enter into any purchase with DTS, you need to register this. This privacy Statement applies to all data provided to DTS in the context of entering into purchases with DTS and also applies to the use of this Website. DTS respects the privacy of every person visiting this Website (hereafter: "User") and ensures that personal data is treated confidentially.

Below is mentioned which information DTS collects and on the basis of which legal grounds and for what purposes personal data will be collected:

Website users

DTS collects and processes information about the use and feedback on this Website. This ensures that DTS can further develop and improve this Website. The results of marketing and statistical research are not traceable to individual customers. DTS will only process this data after your permission. For more information, please see the "cookies" section.

Customers

Access to this Website does not require the User to provide any personal data. However, for certain parts of the Website, such as the order section, the User does have to provide personal data. DTS uses the personal data as follows:

Any User or customer who wishes to place an order by DTS needs to register itself. On this Website this can be done by completing this registration form. The data DTS needs from a User or customer in order to be able to carry out an order are: the name of the company, the Chamber of Commerce number, the e-mail address, the shipping address and the payment details. This data (hereinafter: "**customer-or personal data**") is stored by us in a secure customer database and linked to a customer number.

DTS only processes your customer-or personal data on the basis of the following legal grounds and purposes:

Legal grounds	Purposes
---------------	----------

<ul style="list-style-type: none"> • the execution of contracts, so that orders can be processed by DTS and we can inform you about this; and/or • compliance with legal obligations; and/or • legitimate interest. 	<ul style="list-style-type: none"> • so that you can order products on our website. DTS stores customer- or personal data, whether or not provided to her through completion of the above mentioned registration form, and data relating to an order and the use of this Website in an account. By collecting this data, DTS can amongst others process and confirm the orders, process the payments and make the online order process quicker for the User, data already collected remains available in the account, so no new forms need to be completed with each new order; and/or • deliver and invoice orders; and/or • to communicate with you, such as answering questions and complaints per e-mail, registered post or per telephone; and/or • maintaining a business relationship; and/or • to make offers to you /inform you about offers; and/or ; • sending electronic newsletters. By registering as a customer, whether or not via the Website, the User gives permission to DTS to use its e-mail address so that it can be informed by means of a newsletter about the development of this Website about special offers and promotions. Each User can unsubscribe from this newsletter via their personal account or by clicking on the unsubscribe link in the e-mail with the newsletter or by sending an email to info@mydos.nl.
--	--

Confidential treatment of customer- or personal data

The employees of DTS and the third parties engaged by DTS are required to respect the confidentiality of customer- and personal data. Customer- and personal data will not be sold or distributed to third parties and will only be made available to employees of DTS and/or third parties involved in fulfilling an order or third parties who are trying to improve DTS's services (such as parties that optimize our website etc.). In addition, DTS will not provide the customer- or personal information you provide to her to third parties, unless you have given permission for this, or if this is necessary for the execution of the agreement or if this is permitted by law.

Data protection and storage of customer- or personal data

DTS has implemented the necessary security measures to prevent the loss, unauthorized use or modification of information that we will receive on our Website. If we transfer customer- or personal data to third parties with whom we are contractually bound, these third parties must ensure a secure connection on which customer- or personal data can be exchanged.

DTS uses technology to protect the customer- or personal data of each User, customer, applicant and/or supplier such as a secured server and a SSL-connection during the ordering process and the completion of contact forms. Through hyperlinks available on this Website, third party websites can be accessed. The use of such websites is governed by the privacy policy of those websites and not by this Privacy Statement.

DTS will store your customer- or personal data as long as you are a customer of DTS or as long as the law prescribes it. DTS will always comply with applicable laws and regulations for the security and storage of your customer- or personal data. Your customer- or personal data will also be deleted upon your request.

Right of access, deletion or correction

You can submit a request to DTS to inspect, correct or delete your customer- or personal data. In addition, you can submit a request to transfer this information to another party, or to limit the processing of your customer- or personal data (temporarily) and / or to object the processing of your customer- or personal data. You can submit this request by sending an e-mail to info@mydos.nl.

Cookies

This Website uses 'cookies'. Cookies are small pieces of information that are stored by the browser on the computer of the User of this Website.

Cookies enable DTS to collect automatically non-personal information from Users of this Website, such as:

- the browser used (including the type and version)
- previously visited websites as well as dates and times these websites were visited
- clicked hyperlinks
- previously visited websites

Each User can set their browser in such a way that they will not receive any cookies when shopping at DTS. The help file of the internet browser explains how to block a cookie and how a User can receive a warning before a cookie is saved.

Dutch Data Protection Authority

If you have a question or complaint about the processing of your customer-or personal data, please contact info@mydos.nl. If you are not satisfied with the manner in which your complaint has been handled, you have the right to file a complaint at the privacy supervisor, the Dutch Data Protection Authority. A complaint can be submitted by filling in this form.

Applicable law

This Privacy Statement is governed by Dutch law. The court of Oost-Brabant has exclusive jurisdiction over any dispute resulting from, related to, or associated with the use and/or contents of [this Website](#). The Dutch version of this Privacy Statement is binding.

Privacy Statement

By registration as a customer and/or using this Website, you grants permission for and agrees with the processing of data as set forth in the present Privacy Statement. DTS reserves the right to change this Privacy Statement at any time and without prior notice. If there are any questions about this Privacy Statement, an email can be sent to info@truck-shop.nl.

Colophon

This Website is owned by: Direct Trade Service ™

Last version: 12 december 2023

